

## **Pre-Authorized Payments for Medical Care**

### **Frequently-Asked Questions for Patients**

#### **Will my credit card be charged today?**

*No. Under this pre-authorized program, the clinic will NOT be charging your card until we hear from your insurance about as to the amount that falls into patient responsibility or deductible. NOTE: You may be asked to make separate payments for your co-pay or other amounts today, but this has no affect on the pre-authorized payment program.*

#### **Will this be deducted from my available balance?**

*No. This will NOT be deducted from your available balance today.*

#### **Are you keeping my credit card number on file?**

*No. The clinic will not keep your credit card information in this office or in our system. Your information is securely saved with First Data, the largest processor of credit card payments in the USA. By signing for pre-authorized payments, we are only given permission to request to charge up to a specified maximum against your account within the next 90 days.*

#### **How much will you charge?**

*You are authorizing us to charge up to \$250. We will NEVER charge more than the amount that becomes your responsibility for today's visit.*

#### **What if my balance is less than what I am authorizing?**

*You are only authorizing us to charge you the balance due that is your responsibility for today's visit*

#### **What if my balance is more than what I am authorizing?**

*We will charge \$250 to your account, and you will receive an invoice in the mail for the remainder due.*

#### **Why does this clinic require payment pre-authorization?**

*In the past, we have been stuck with many unpaid bills, and this unfairly increased the healthcare cost to patients who paid their bills. This policy allows us to assure all patients that they are paying their fair share of payments due.*